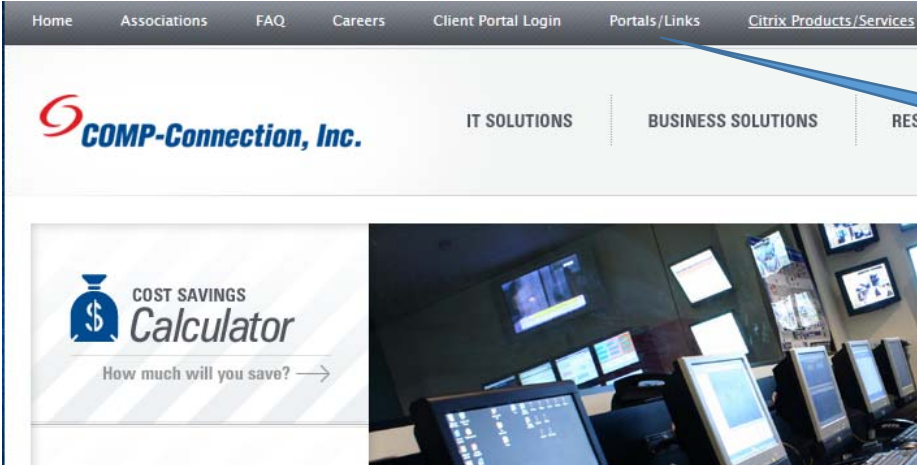


Accessing and using COMP-Connection, Inc. Portals/Links

Go to <http://www.compconnectioninc.com/>



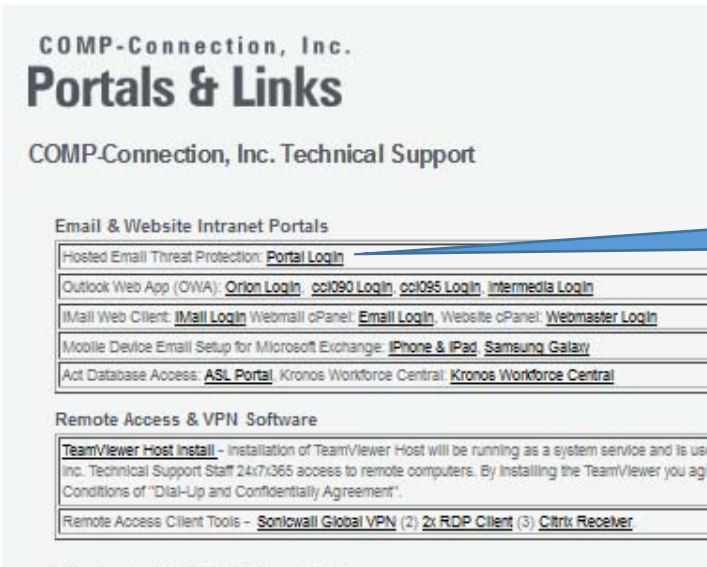
Home Associations FAQ Careers Client Portal Login **Portals/Links** Citrix Products/Services

**COMP-Connection, Inc.** IT SOLUTIONS BUSINESS SOLUTIONS RESC

**COST SAVINGS Calculator**  
How much will you save? →

Click Portals/Links

Go to <http://www.compconnectioninc.com/company/support.aspx>



**COMP-Connection, Inc.**  
**Portals & Links**  
COMP-Connection, Inc. Technical Support

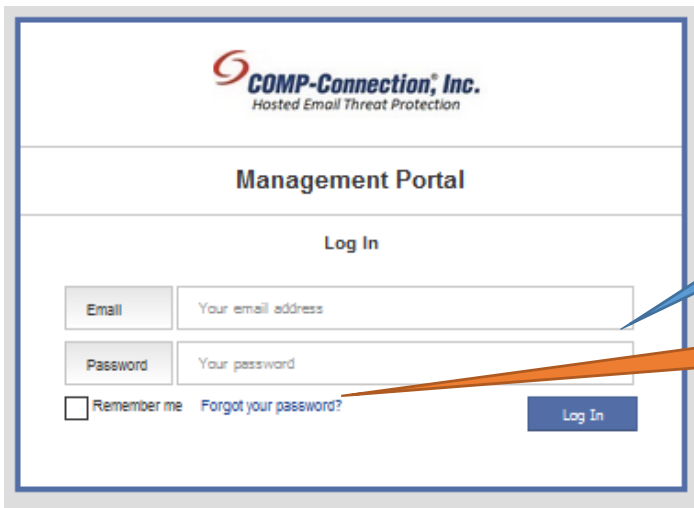
**Email & Website Intranet Portals**

Hosted Email Threat Protection: <a href="#">Portal Login</a>
Outlook Web App (OWA): <a href="#">Orion Login</a> <a href="#">col090 Login</a> <a href="#">col095 Login</a> <a href="#">Intermedia Login</a>
IMail Web Client: <a href="#">IMail Login</a> Webmail oPanel: <a href="#">Email Login</a> Website oPanel: <a href="#">Webmaster Login</a>
Mobile Device Email Setup for Microsoft Exchange: <a href="#">iPhone &amp; iPad</a> <a href="#">Samsung Galaxy</a>
Act Database Access: <a href="#">ASL Portal</a> , Kronos Workforce Central: <a href="#">Kronos Workforce Central</a>

**Remote Access & VPN Software**

<a href="#">TeamViewer Host install</a> - Installation of TeamViewer Host will be running as a system service and its user inc. Technical Support Staff 24x7x365 access to remote computers. By installing the TeamViewer you agree Conditions of "Dial-Up and Confidentiality Agreement".
Remote Access Client Tools - <a href="#">Sonicwall Global VPN</a> (2) <a href="#">2x RDP Client</a> (3) <a href="#">Citrix Receiver</a>

Click Login Portal



The screenshot shows the 'Management Portal' login page. At the top is the COMP-Connection logo and name. Below it is the title 'Management Portal' and the heading 'Log In'. There are two input fields: 'Email' with the placeholder 'Your email address' and 'Password' with the placeholder 'Your password'. Below the password field is a checkbox for 'Remember me' and a link for 'Forgot your password?'. A blue 'Log In' button is at the bottom right.

Enter your email address and password to login

If you don't know your password. Click Forgot Password

An email will be sent to the email address entered.



The screenshot shows the 'Enterprise Management Portal' Forgotten Password Recovery page. At the top is the COMP-Connection logo and name. Below it is the title 'Enterprise Management Portal' and the heading 'Forgotten Password Recovery'. There is one input field labeled 'Email' with the placeholder 'Your email address'. Below the field is a link for 'Back to login page' and a blue 'Send' button.

Enter email address to retrieve reset password.



**COMP-Connection, Inc.**  
Hosted Email Threat Protection

**Management Portal**

**Create A New Password**

The password must have a minimum length of eight characters and fulfill three of the following four requirements:

- Contain at least one lowercase character
- Contain at least one uppercase character
- Contain at least one digit
- Contain at least one special character: ! @ # \$ % ^ & \* = -

Password

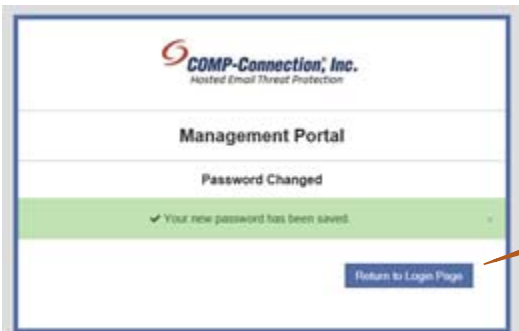
Confirm

[Submit](#)

Or click the following button to generate a random password:

[Generate Secure Password](#)

Enter the password you would like to use for this website and click "Submit" button



**COMP-Connection, Inc.**  
Hosted Email Threat Protection

**Management Portal**

**Password Changed**

✓ Your new password has been saved

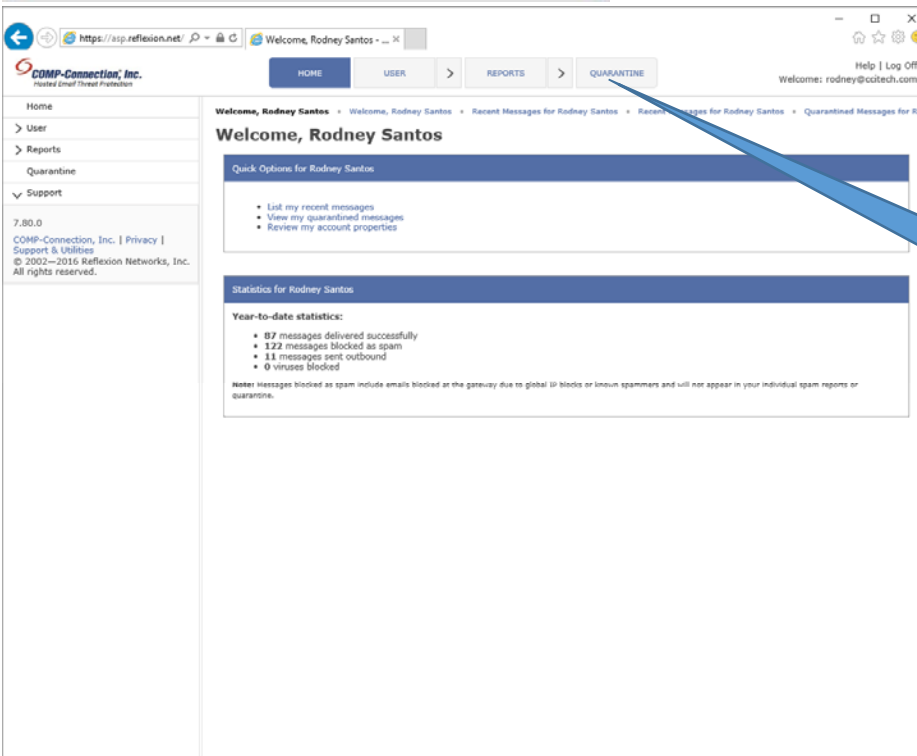
[Return to Login Page](#)

Click "Return to Login Page" button



The screenshot shows the login page of the COMP-Connection Management Portal. At the top, the logo and name "COMP-Connection, Inc. Hosted Email Threat Protection" are displayed. Below this is the heading "Management Portal" and "Log In". There are two input fields: "Email" with the value "rodney@ccitech.com" and "Password" with masked characters "\*\*\*\*\*". Below the password field are two links: "Remember me" (with an unchecked checkbox) and "Forgot your password?". A blue "Log In" button is positioned at the bottom right of the form area.

Enter your email address and password and click "Log In" button



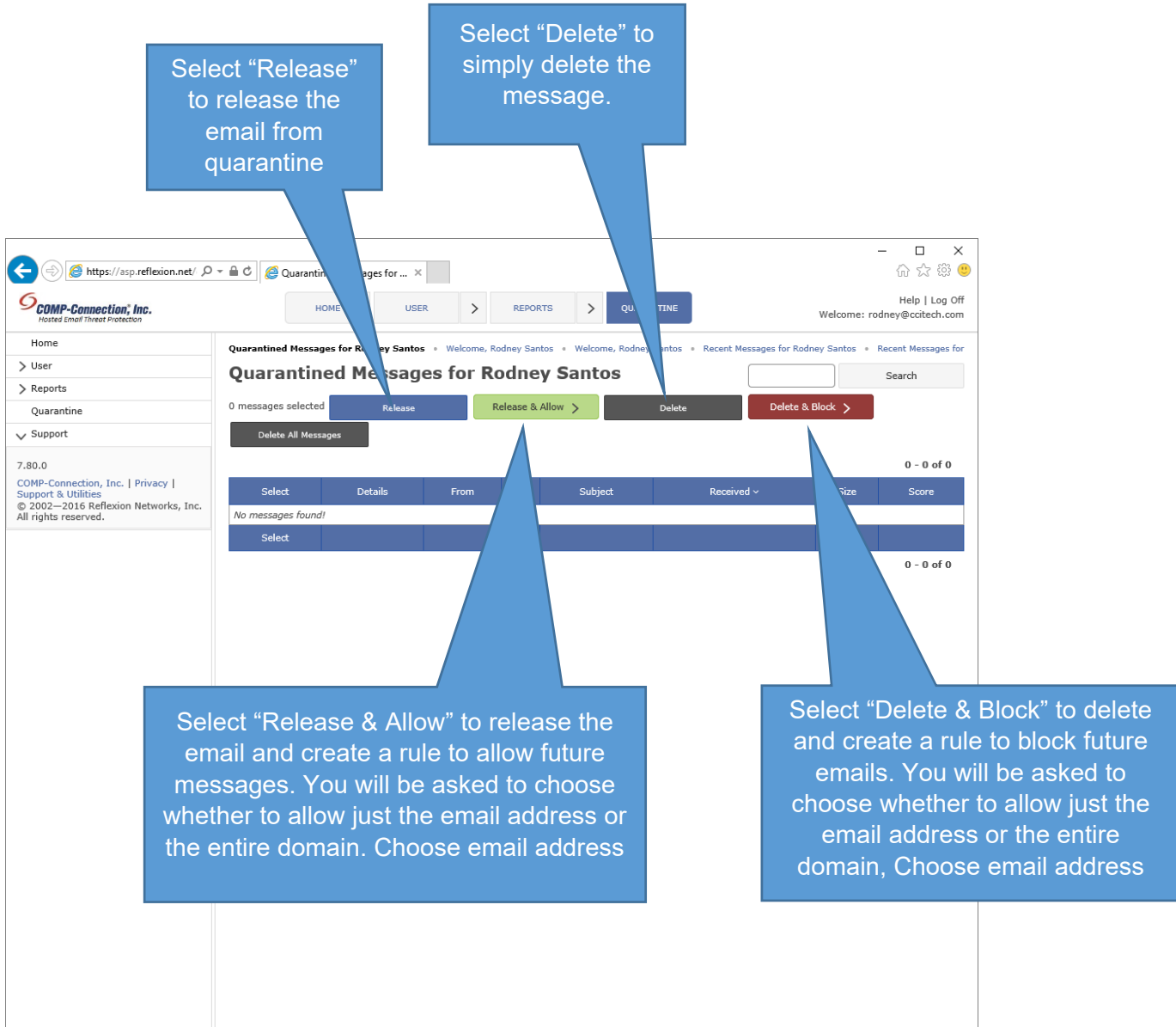
The screenshot shows the dashboard of the COMP-Connection Management Portal. The browser address bar shows "https://asp.reflexion.net/". The page title is "Welcome, Rodney Santos". The navigation menu includes "HOME", "USER", "REPORTS", and "QUARANTINE". The "QUARANTINE" tab is selected. The main content area displays "Welcome, Rodney Santos" and "Quick Options for Rodney Santos" with a list of links: "List my recent messages", "View my quarantined messages", and "Review my account properties". Below this is a "Statistics for Rodney Santos" section with "Year-to-date statistics":

- 87 messages delivered successfully
- 122 messages blocked as spam
- 11 messages sent outbound
- 0 viruses blocked

A note at the bottom states: "Note: Messages blocked as spam include email's blocked at the gateway due to global IP blocks or known spammers and will not appear in your individual spam reports or quarantine."

Click "Quarantine"

In the screen below, if there are messages in quarantine, you will see a list, similar to new email messages, with a check box next to them. Check the box and then select the appropriate action to perform on that message or messages. Multiple messages can be selected at one time.



Select "Release" to release the email from quarantine

Select "Delete" to simply delete the message.

Select "Release & Allow" to release the email and create a rule to allow future messages. You will be asked to choose whether to allow just the email address or the entire domain. Choose email address

Select "Delete & Block" to delete and create a rule to block future emails. You will be asked to choose whether to allow just the email address or the entire domain, Choose email address

COMP-Connection, Inc.  
Hosted Email Threat Protection

HOME USER > REPORTS > QUARANTINE

Help | Log Off  
Welcome: rodney@citech.com

Home  
> User  
> Reports  
Quarantine  
Support

7.80.0  
COMP-Connection, Inc. | Privacy | Support & Utilities  
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Quarantined Messages for Rodney Santos

0 messages selected

Release Release & Allow > Delete Delete & Block >

Delete All Messages

0 - 0 of 0

Select	Details	From	Subject	Received	Size	Score
No messages found!						
Select						

0 - 0 of 0

Click Log Off when complete.